

IT Asset Disposal (ITAD)

Pickfords, assisted by our long term partner ICEX Ltd will collect your unwanted IT equipment and evaluate it for reuse and recycling.

Reuse is the best possible outcome for IT assets. Where IT is deemed 'reusable' then all data stored on drive media and memory will be securely erased to HMG Infosec Level 5 standard. However with technology advancing so quickly it is not always possible to reuse old and obsolete equipment, in such circumstances all storage media and memory will be crushed and granulated in an ecologically responsible manner. This process can be carried out either at our customer's premises, or back at our secure facility in Essex.

GDPR compliance is key in an data storage environment whether it be physical or digital. It is contingent on all organisations that manage business and personal information in whatever format to ensure that it is held securely.

GDPR regulations apply equally to 'data processors and data controllers', (the owner and the manager of stored information), heavy fines can be imposed where breaches of the regulations occur; it is therefore incumbent on all parties to ensure that personal information is kept safe and secure.

When we are asked to collect a customer's redundant IT assets, we will send you details of the vehicle, it's registration number, the driver's name and an estimated time of arrival. All our experienced drivers are DBS checked, wear uniforms and carry ID to ensure your equipment always ends up in the right hands.

Our modern fleet of IT asset collection and computer disposal vehicles are all fitted with a GPS satellite vehicle tracker allowing us to monitor the vehicle back to our facility, it also allows us to notify you if a vehicle is behind schedule and keep you up-to-date with its progress.

Upon your signature on our collection form and when we leave with your IT assets, the liability switches from you to us and is backed up by a £5 million public liability insurance policy.

We utilise a modern IT asset tracking system internally, so when IT assets arrive at our facility barcodes are attached to the client's equipment, the assets are then booked onto our database against a job number. Each appliance can then be traced back to the collection at any point whilst processing through our facility.

Once a job number has been assigned, the equipment is assessed, from identification codes on the machines, to serial numbers and asset tags. This information builds our asset report which forms part of a series of reports you receive in the days following your collection.

Our reporting is BSI ISO 27001 approved, and this will provide data destruction and IT recycling certificates coupled with a signed contract to back up our service. This removes liability for any potential data breach throughout the chain of custody.